

# ATPBR Refund Policy

## 1. Introduction

At ATPBR, we strive to provide the highest quality of training and services in plant breeding and other industry-relevant areas to ensure customer satisfaction. This Refund Policy outlines the terms and conditions under which refunds will be provided for the training programs and services offered by ATPBR.

## 2. Eligibility for Refunds

**Refunds may be granted under the following conditions:**

1. Training or Service Cancellation by ATPBR: If ATPBR cancels a training program or service due to unforeseen circumstances.

## 3. Non-Eligibility for Refunds

Refunds will not be provided under the following conditions:

1. Change of Mind: If the client changes their mind about the training program or service after it has been delivered.
2. Non-Attendance: If the client does not attend a scheduled training program or service without prior notice.
3. Partial Usage: If the client only partially uses the training program or service and then requests a refund.

## 4. Refund Request Procedure

To request a refund, clients must follow these steps:

1. Submit a Request: Send a written request for a refund to ATPBR via email at [admin@atpbr.com](mailto:admin@atpbr.com) or through the ATPBR website's contact form. The request must include the client's name, contact information, training program or service details, and the reason for the refund request.
2. Review Process: ATPBR will review the refund request within 10 business days of receipt. Additional information may be requested from the client to process the request.
3. Decision Notification: The client will be notified of the decision via email. If approved, the refund will be processed within 15 business days from the date of the decision notification.

## 5. Refund Method

Refunds will be issued using the same payment method that was used for the original transaction. If the original payment method is not available, an alternative method may be arranged.

## 6. Special Circumstances

In exceptional cases, ATPBR reserves the right to make decisions on refunds that may not strictly adhere to the conditions mentioned above. These decisions will be made on a case-by-case basis.

## 7. Contact Information

For any questions or concerns regarding this Refund Policy or to request a refund, please contact us at:

Email: [admin@atpbr.com](mailto:admin@atpbr.com)

Phone: +91 87939 88121

